
lag when posting

Posted by poscaman - 2009/06/29 14:55

hi there. i'm experiencing lag when up to 5-10 users get connected. posts appear after 1 or 2 seconds and users complain.

is there a solution to that?

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Re:lag when posting

Posted by admin - 2009/06/29 19:20

Hi poscaman,

Are you on Joomla1.0 or Joomla1.5?

The chat has some settings to help reduce server load.

Components -> AJAX Chat -> Configuration Settings

Look under the tab "Chat Client". The settings are under the heading "Chat Client Polling/Update Settings".

I can't say which will work for your setup, but changing the settings may help. Even larger intervals may relieve some load from the server and allow better running when there are many users. It will however, make the chat appear slower overall.

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Re:lag when posting

Posted by poscaman - 2009/06/29 23:31

i'm on joomla 1.5

i have the default values under "Chat Client Polling/Update Settings"

is there any specific configuration which cal help?

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Re:lag when posting

Posted by admin - 2009/06/30 05:36

I can't be sure.

I think increasing the 'Average Message Polling Frequency' and seeing how it affects the chat would be the most noticeable change.

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